

## 13 - 15 FEBRUARY

Radisson Blu Latvija  
Conference & Spa Hotel, Riga, Latvia



### 13 FEBRUARY | TUESDAY

✈️ SUPPLIERS AND AIRLINE MANAGERS	✈️ CABIN CREW TRAINING
09:00 Trade Show preparations, arrivals	Product knowledge and merchandising
13:00 Lunch at Esplanade Restaurant	
14:00 Trade Show for Cabin Crew	
18:00 End of training day	
19:00 SkyBar party networking event	

### 14 FEBRUARY | WEDNESDAY

✈️ SUPPLIERS AND AIRLINE MANAGERS	✈️ CABIN CREW TRAINING
09:00 Amber Sky Grand opening	
09:30 Panel discussions: * Topic 1 / * Topic 2	Effective use of sales techniques
11:00 Trade Show and networking	
13:00 Lunch at Esplanade Restaurant	
14:00 Trade Show and networking	Sales as an integral part of service
18:00 End of Trade Show day	End of training day
19:00-23:00 "Love is in the air" Dinner and Party	

### 15 FEBRUARY | THURSDAY

✈️ SUPPLIERS AND AIRLINE MANAGERS	✈️ CABIN CREW TRAINING
09:00 Trade Show and networking	The stage is yours!
13:00 Lunch at Esplanade Restaurant	
14:00 Workshops * Topic 1 / * Topic 2	Knowledge assessment
18:00 End of Workshops	End of training day
20:00 Gala dinner and Award ceremony	